

DRONEdays / BLOCKYBOTS TERMS AND CONDITIONS

OUR SERVICE

We provide a service where we visit schools and deliver an experience day of coding physical devices to groups of children.

We ensure that all devices used are in good repair and work as intended. Batteries and spares are charged in advance of the event.

We generally work with full classes of up to 30 children but are prepared to adapt to the requirements of the school. Children work in pairs or small groups with rotation of roles to ensure that they have hands-on experience of all aspects of the challenges.

Children are provided with iPads for coding and are shown how to use an appropriate application (app) in order to control physical devices; either mini-drones or robots that the children build using LEGO WeDo 2.0 kits.

We work with the school to plan a schedule that makes best use of time.

An experience day is broken down into sessions. Ideally, a drone session should be around 1 hour 15 minutes and a robot session around 1 hour 30 minutes.

We are fully enhanced DBS checked and provide either paper or electronic evidence on request.

YOUR OBLIGATION

To provide an appropriate indoor space for the event.

To give us access to the space from 08.00 for setting up. This can be done alongside breakfast clubs where necessary.

To provide at least two power sockets for recharging of batteries / iPads.

To inform staff of their classes' scheduled time to ensure best use of the session time.

To indicate to us where toilet and staffroom facilities are located.

To inform us of fire and other emergency procedures.

To provide adult support in each session with knowledge of all children, particularly those with specific learning requirements. This does not have to be a class teacher.

Where we use your hall and this is also used for school lunches, to inform your catering staff of our activities, agree and communicate timings with both them and us.

BOOKING, AMENDMENTS AND CANCELLATION

Initial contact with us should be by telephone, email, through websites where we advertise or in person at an event where we are promoting our Service.

Once a date/s are agreed, you are required to complete an online booking form. This data is necessary for the planning and efficient execution of the event. (See GDPR COMPLIANCE for use of data).

At the end of the booking form, you will be asked to confirm that you have read and agree with these Terms and Conditions. At this point the booking becomes official.

If any of the details of the event need to be changed or amended, you must either telephone or email as soon as possible. We will endeavour to accommodate any change requests.

If you need to cancel the booking, you must inform us as soon as possible. If accommodation has been booked and cannot be cancelled, then you will still need to pay for this in full.

For cancellation within one week of the booked event, full payment for the event will be required. (Fuel costs will be deducted from the invoice and, where overnight accommodation can be cancelled without cost, accommodation costs also).

For cancellation more than one week in advance of the booked event, you will incur no costs.

FEES

The fees for our service are published on our website. Discounts are available for booking multiple consecutive days.

Additional fees will be charged for events where our total journey is in excess of 100 miles from our base in Nuneaton for fuel (calculated at 45 pence per mile). Additionally, overnight accommodation will be required where our journey is over 90 minutes (based on the cost of a local budget hotel). Fees will be confirmed at time of booking and before you make a decision.

PAYMENT

Invoices are dispatched two weeks before the date of the event and payment is due within the two weeks following the event.

Non-payment of the fee by the deadline published on the invoice will incur a charge of interest at the rate of 5% per annum above the base lending rate of the Bank of England on the amount outstanding until the payment is received in full.

If payment is not made within the period set out on the invoice, suspension of any further provision of our service which has been booked or otherwise arranged with you will be necessary.

Outstanding payments will be pursued through the UK legal system.

LIABILITY AND INDEMNITY

We are not liable for any failure to perform any of our obligations under these Terms and Conditions for:

- Any delay or failure due to any cause beyond our reasonable control
- Any losses caused directly or indirectly by any failure or your breach in relation to your obligations

Nothing in these Terms and Conditions shall limit or exclude our liability for death or personal injury caused by our negligence, or for any fraudulent misrepresentation, or for any other matters for which it would be unlawful to exclude or limit liability.

GDPR COMPLIANCE

Only data necessary for us to perform our obligations is requested from you at the booking stage. This data is stored securely and is not available to view by others. The data is never shared with any other agencies.

This data is stored in order to make future bookings easier and quicker and to inform you of future services and/or promotions. If, after 5 years, this data is not used, it will be deleted.

As an important part of the booking, we store the name and mobile number of the contact at the school. It is only used if an emergency arises. It will be deleted on request by the contact individual.